

Prescribing of Stoma Leakage Notification Systems

Position Statement

Hertfordshire and West Essex ICB does not support the prescribing of stoma leakage notification systems.

Recommendations

- Stoma leakage notification systems, e.g. Heylo™ System (starter kit and sensor layers) should not be prescribed.
- New and existing patients should be referred to their local stoma care nurse for review if they are experiencing problems with stoma bag leakage.
- If ordering in excess of [recommended stoma bag quantities](#), patients should be referred to their local stoma care nurse for review.

Rationale

- Stoma leakage notification systems, e.g. Heylo™ system do not prevent leaks, but use sensors, a transmitter and an app to alert patients to signs of leakage.
- These devices are a lifestyle product and do not provide direct clinical benefit for the patient.
- Patients will be aware if their stoma bag is leaking as there may be a detectable odour, it may feel moist and the skin around the stoma may feel irritated.
- Patients experiencing regular leakage should be reviewed by their local stoma care nurse.
- The aim is to have such a good stoma bag fit that leaks do not occur, and stoma accessories are rarely needed.
- Using more than the recommended amount of stoma bags could indicate a stoma related issue that requires a clinical review.

Background

- Heylo™ is a digital leakage notification system for people with an ileostomy or colostomy with liquid or mushy output.
- Heylo™ system consists of sensors, transmitter and an app that alerts patients to signs of leakage.
- The sensor layer sits under the baseplate of the stoma bag.
- The Heylo™ app sends a notification to a smart phone before leakage can reach clothing (i.e. outside the baseplate).

Stoma Care Nurse Team Contact Details:

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ENH: Stoma office for hospital and community care service, Lister hospital, Stevenage	Telephone: 01438 284133 (Monday-Friday, 7am-4.30pm)	Email: stomacare.enh-tr@nhs.net
West Essex: Stoma care nursing team	Telephone: 01279 827072 (Monday-Friday, 8am-4pm)	Email: paht.stomacare@nhs.net



References:

1. Product Notification About Heylo™ for the NHS – July 2024, Coloplast UK
2. HWE Prescribing of Colostomy, Ileostomy and Urostomy Stoma Bags Position Statement

Version	1.0
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