*[Patient name] [Practice name]*

*[Patient address1] [Practice Address 1]*

*[Patient address 2] [Practice Address 2]*

*[Patient address 3] [Practice Address 3]*

*[Postcode] [Postcode]*

*[Date]*

Dear [PATIENT],

**Changes to your stoma barrier cream prescription**

In line with current national and local guidelines, we have carried out a review for all patients who are prescribed accessories for their stoma. Your repeat prescription has changed as shown below.

|  |  |
| --- | --- |
| **WHAT YOU USE NOW** | **WHAT IT WILL CHANGE TO** |
|  | Comfeel® Barrier Cream |

This change does not mean that your condition or treatment has changed in any way. You should not notice any changes from your new cream, but if you do have any questions or concerns, please contact your stoma care nurse team (see below).

The maximum quantity of stoma barrier cream that can be prescribed is two 60g tubes per year. Needing to use more than the recommended amount of cream may indicate a stoma related issue that your stoma nurse can help with.

This prescription change has been agreed with local stoma care specialist nurses and is in line with current local guidance.

We have made this change to your repeat prescription ready for your next order; **you should finish your current supply before requesting a supply of Comfeel® Barrier Cream**.

**If you are experiencing leakage, odour or sore skin around your stoma, please contact your stoma nurse.**

Their contact details are:

|  |  |  |
| --- | --- | --- |
| Dacorum, Watford and St Albans & Harpenden Localities | Telephone: 01923 217489 (Monday-Friday, 8am-4pm) | Email: [westherts.stomacare@nhs.net](mailto:westherts.stomacare@nhs.net) |
| Hertsmere Locality | Telephone: 07901 118827  (Monday-Friday, 8:30am-4:30pm) | Email:  [nclicb.stomanurse@nhs.net](mailto:nclicb.stomanurse@nhs.net) |
| Stoma office for hospital and community care service, Lister hospital, Stevenage | Telephone: 01438 284133  (Monday-Friday, 7am-4.30pm) | Email:  [stomacare.enh-tr@nhs.net](mailto:stomacare.enh-tr@nhs.net) |
| West Essex Stoma Care Nursing Team | Telephone: 01279 827072 (Monday-Friday, 8am-4pm) | Email: [paht.stomacare@nhs.net](mailto:paht.stomacare@nhs.net) |

**The ideal aim is to have such a good bag fit that stoma accessories are rarely needed.  Please note that if you are prescribed more than one stoma accessory product, you may receive more than one letter for each of your different products.**

Yours sincerely,